

Shipping Policy for Products and Download Transactions

1. 1. OVERVIEW

At IJJ Corporation, we strive to provide a seamless shopping experience for both physical products and digital downloads. This Shipping Policy outlines the terms and procedures for shipping physical products and processing digital download transactions.

2. SHIPPING PHYSICAL PRODUCTS

2.1. Order Processing Time

- **Standard Orders:** Orders are typically processed within [number] business days.
- **Custom Orders:** Processing time for personalized or custom-made products may vary. You will be notified of the estimated processing time at the time of purchase.

2.2. Shipping Methods and Delivery Times

We offer various shipping methods to meet your needs. Delivery times are estimated based on the chosen shipping method:

- Standard Shipping: [number] to [number] business days.
- Express Shipping: [number] to [number] business days.
- Overnight Shipping: 1 business day.

Please note that delivery times may vary depending on your location and external factors beyond our control, such as carrier delays or customs processing for international orders.

2.3. Shipping Costs

Shipping costs are calculated based on the shipping method selected, the weight and dimensions of the package, and the delivery destination. The total shipping cost will be displayed at checkout.

2.4. Order Tracking

Once your order has been shipped, you will receive a shipping confirmation email with a tracking number. You can use this number to track the status of your shipment on the carrier's website.

3. DIGITAL DOWNLOAD TRANSACTIONS

3.1. Order Processing

- **Immediate Access:** Upon successful payment, you will receive an email with a download link for your digital product. This link will be active immediately after the purchase is confirmed.

3.2. Download Instructions

- **Access Link:** Click on the provided download link in your confirmation email.
- **File Format:** Ensure that you have the necessary software to open and use the downloaded file format (e.g., PDF, MP3, etc.).

3.3. Download Issues

If you experience any issues with your download, please contact our customer service team at Services@ijjc.com for assistance.

4. AND DOWNLOAD POLICIES FOR COMBINED ORDERS

For orders that include both physical products and digital downloads, the following policies apply:

- **Physical Products:** Shipped according to the shipping methods and delivery times outlined in Section 2.
- **Digital Downloads:** Processed immediately upon successful payment as outlined in Section 3.

5. SHIPPING

We offer international shipping for physical products. Please note the following:

- **Customs and Duties:** International orders may be subject to customs duties and taxes. These charges are the responsibility of the recipient.
- **Delivery Times:** International delivery times vary by destination and may be affected by customs processing.

6. SHIPPING RESTRICTIONS

Certain products may have shipping restrictions due to size, weight, or destination regulations. If any items in your order are subject to such restrictions, you will be notified during the checkout process.

7. ORDER MODIFICATIONS AND CANCELLATIONS

- **Modifications:** If you need to modify your order, please contact our customer service team as soon as possible. We will do our best to accommodate your request if the order has not yet been processed or shipped.
- **Cancellations:** Orders can be canceled prior to processing. Once an order has been processed, our standard return and refund policies apply.

8. CONTACT US

If you have any questions about our Shipping Policy, please contact us:

- By email: Services@ijjc.com
- By phone: 301-202-7762
- By mail: 1325 Cavendish Drive, Ste. 201, Silver Spring, MD 2095